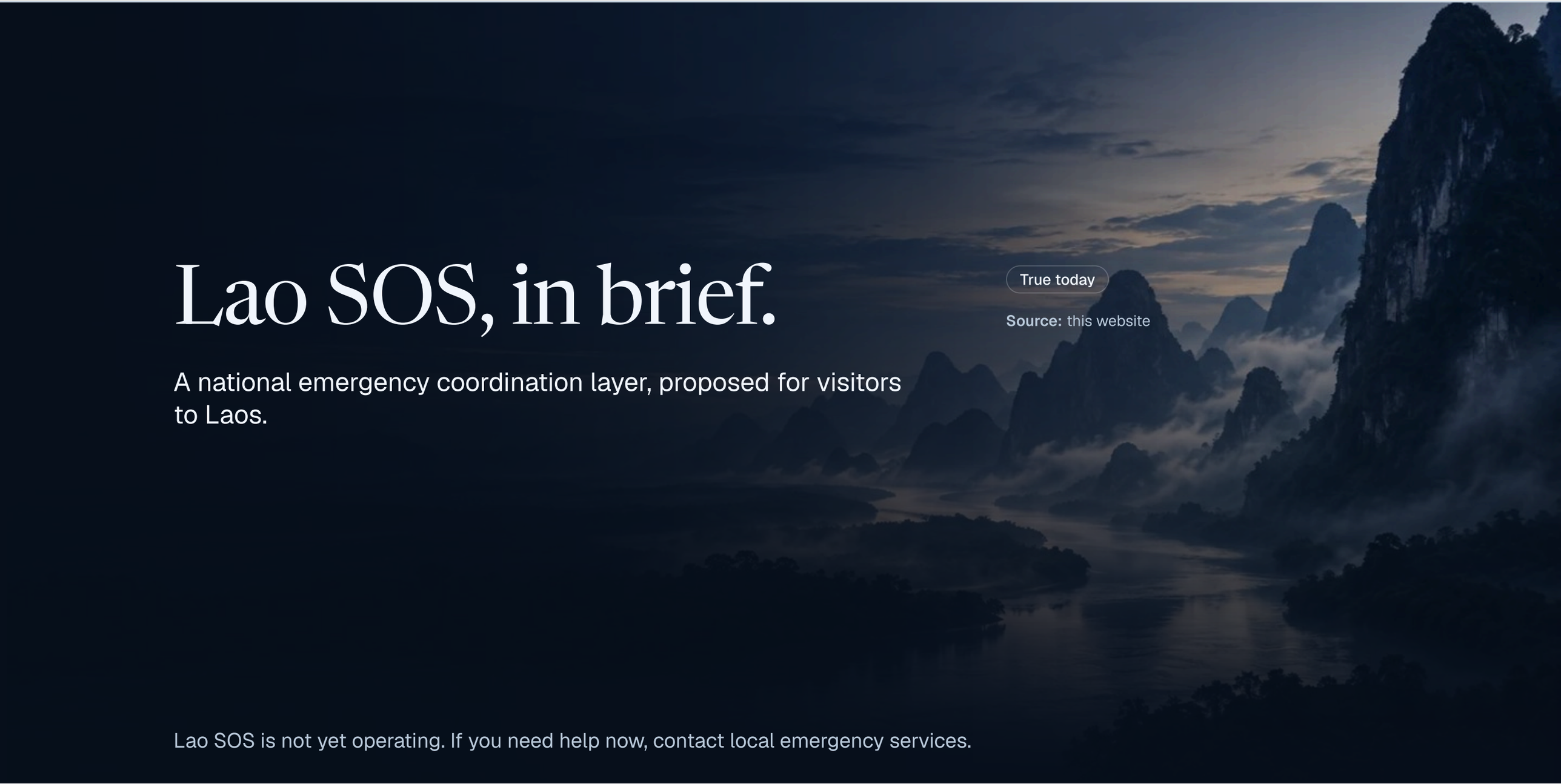
LAO SOS

Lao SOS, in brief.

A national emergency coordination layer, proposed for visitors to Laos.



True today

Source: this website

Lao SOS is not yet operating. If you need help now, contact local emergency services.

LAO SOS

The problem is coordination, not capability.

Proposed

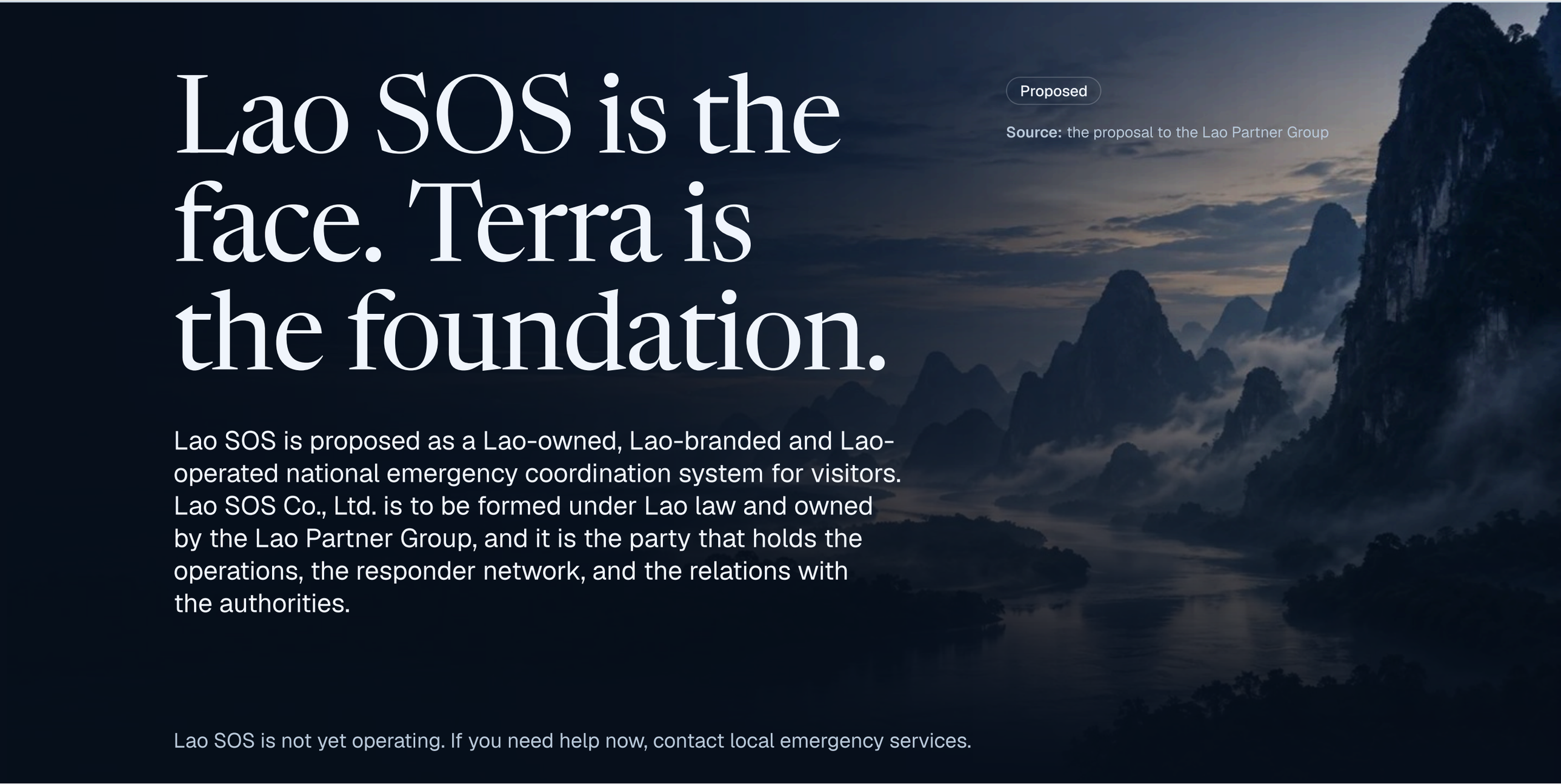
Source: the proposal to the Lao Partner Group

People who help are everywhere in Laos. What does not yet exist is one place where the help is coordinated.

Lao SOS is not yet operating. If you need help now, contact local emergency services.

LAO SOS

Lao SOS is the face. Terra is the foundation.



Proposed

Source: the proposal to the Lao Partner Group

Lao SOS is proposed as a Lao-owned, Lao-branded and Lao-operated national emergency coordination system for visitors. Lao SOS Co., Ltd. is to be formed under Lao law and owned by the Lao Partner Group, and it is the party that holds the operations, the responder network, and the relations with the authorities.

Lao SOS is not yet operating. If you need help now, contact local emergency services.

Who leads what

Proposed

Source: the proposal to the Lao Partner Group

This structure is the cooperation. It is how the partnership is explained in every room, and it should be legible without anyone having to explain it.

	LAO SOS	TOURIST SOS
Operations and responsibility	■	
Brand and public presence	■	□ ENDORSES
Technology, intelligence and development		■

Laos leads what is Lao. Tourist SOS provides what is technical. Lao SOS carries the public brand, with the Tourist SOS endorsement.

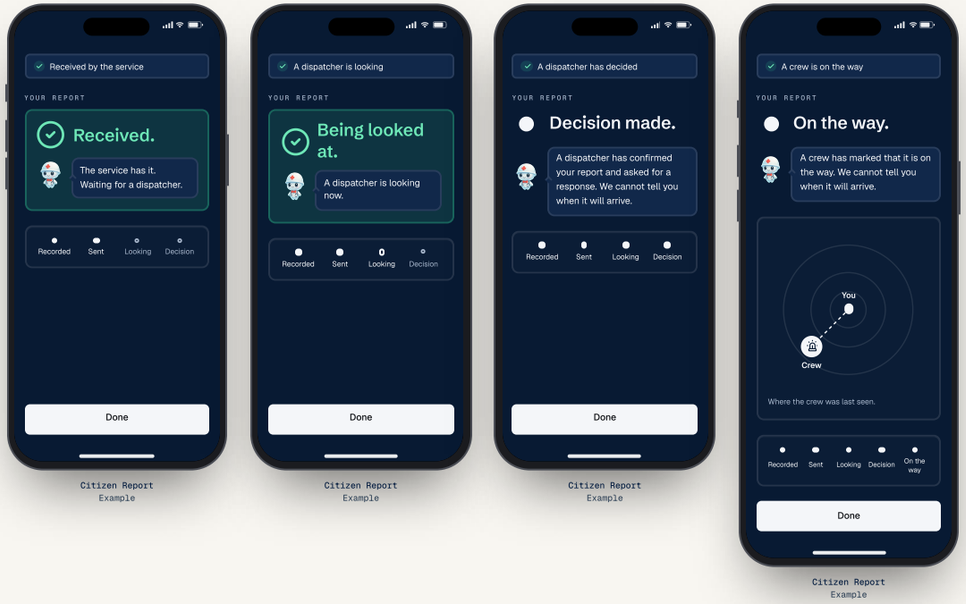
Lao SOS is not yet operating. If you need help now, contact local emergency services.

A person opens it, slides to start, records fifteen to thirty seconds, and a dispatcher sees an assessed incident.

Designed, not built

Source: Citizen Report's rules

A report shows its real state and nothing beyond it. There are four things it can say.



Citizen Report
Example

Citizen Report
Example

Citizen Report
Example

Citizen Report
Example

At every step the report shows only what has actually been recorded: received, being looked at, a decision made, a crew on the way. Nothing says help is on its way before that is true, and nothing says when it arrives.

Lao SOS is not yet operating. If you need help now, contact local emergency services.

LAO SOS

The five steps

01 Report

02 Assessed

03 A person decides

04 A unit is sent

05 Handover

Designed, not built

Source: the design rules for responders' screens



Citizen Report is how a person at the scene reaches the console. It can be opened today, for learning. No dispatcher is on duty yet.

Receipt, assessment, decision and response are separate recorded events. The marked step is the one a person makes.

Lao SOS is not yet operating. If you need help now, contact local emergency services.

The rules it keeps

Designed, not built

Source: Citizen Report's rules

The app decides nothing

The video never leaves the phone

Honest status, always

No identity, no account

Built for an old phone on a slow connection

No text messages

Lao SOS is not yet operating. If you need help now, contact local emergency services.

The console

Designed, not built

Source: what Tourist SOS states it can do

The coordination console is designed to be operated by Lao SOS on the Terra platform. This is what it is designed to hold.

Dispatch board

Fleet and crew

Live vehicle positions

The driver portal

Bed availability

Hand-over records

Request channels

Lao SOS is not yet operating. If you need help now, contact local emergency services.

What the cooperation puts in place

Proposed

Source: the proposal to the Lao Partner Group

A national system, Lao-owned

A single coordination point for visitor emergencies

The Laos intelligence layer

Modern tools for responders

Skills and employment

Auditable visitor-safety data

Lao SOS is not yet operating. If you need help now, contact local emergency services.

What the Lao partner contributes

Proposed

Source: what Tourist SOS states it can do

What is on record has been researched and not yet checked on the ground. Closing that gap is designed as part of the pilot, and four things can only come from the Lao side.

Field verification

How a report is answered here

The responder network, and the authorities

The Lao language

Every fact carries its source and its confidence

True today

Source: what Tourist SOS states it can do

A fact reaches the system by being read in an official source, corroborated by a second, checked in person by someone in the country, and — where it is a route — measured from satellite and terrain data.

Field-verified

Checked in person by someone in the country.

Researched, not yet field-verified

Read in a source and corroborated by a second, and shown as unverified until someone has stood in front of it.

A pilot first

Proposed

Source: the proposal to the Lao Partner Group

The system is introduced in order, and no step is taken before the one before it has been proved. This page fixes no dates.

A pilot in the Vientiane corridor

The console goes live, responders are brought on, pilot cases are coordinated, and the pilot is reported honestly, including what did not work.

National visitor coverage

The same system extended to national visitor coverage, and presented to the authorities.

Principles of the cooperation

Proposed

Source: the proposal to the Lao Partner Group

Respect for Lao sovereignty and law

Clear roles

Integrity

Honest promises

Data protection

Continuity

Lao SOS is not yet operating. If you need help now, contact local emergency services.

LAO SOS

How to reach Tourist SOS



This is the proposal. Laos leads what is Lao. Tourist SOS provides what is technical. Nothing is operating yet.

True today

Source: what Tourist SOS states it can do

johnny@tourist-sos.com

For partners and authorities, not for emergencies.

Each sheet prints as one page.

Lao SOS is not yet operating. If you need help now, contact local emergency services.